



City of Louisville

Parks & Recreation

AquaFit Classes Customer Satisfactory Survey Spring 2019

We want to hear from you! Please take a moment to fill this out and let us know how we're doing & how we can provide better service & programs.

Please rate the following by circling the appropriate number based on a scale of:
1 (Poor) / 2 (Below Average) / 3 (Average) / 4 (Good) / 5 (Excellent)

List Class you attended: _____ Instructor: _____

Quality of Staff	1	2	3	4	5
Instructor Timeliness (starts and ends class on time)	1	2	3	4	5
Instructor is knowledgeable and prepared for class	1	2	3	4	5
Instructor is welcoming and provides appropriate feedback to class	1	2	3	4	5
Variety of Class Offerings	1	2	3	4	5
Quality of Classes	1	2	3	4	5
Quantity of Equipment/Supplies	1	2	3	4	5
Quality of Equipment/Supplies	1	2	3	4	5
Overall Program Quality	1	2	3	4	5

Comments/improvement suggestions:

**Please complete and return this survey to the front desk.
Thanks for your time and feedback!**